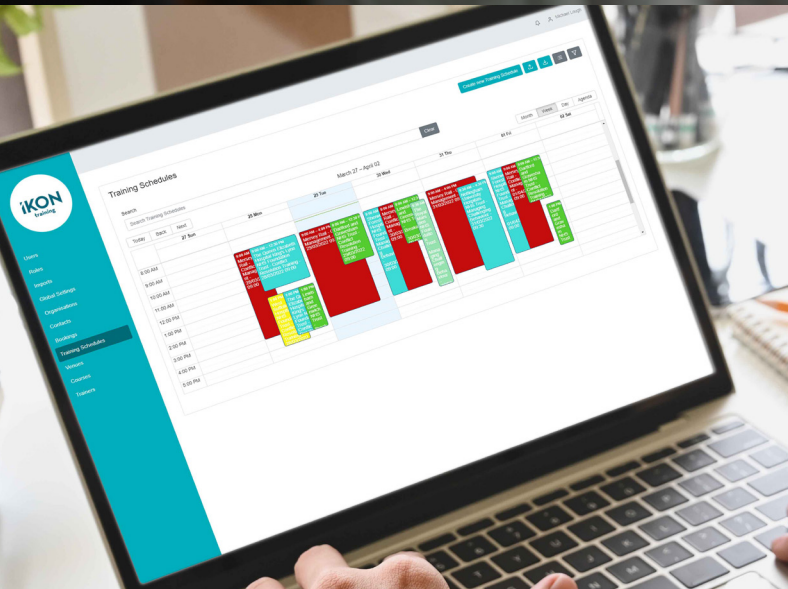# Training Management Software
IKON Training

A Training Management System that has delivered significant time-savings and productivity improvements.
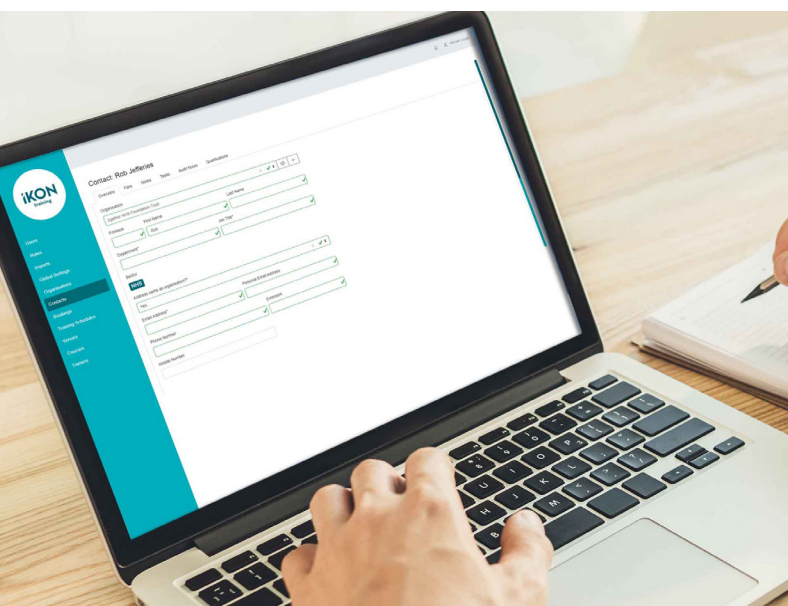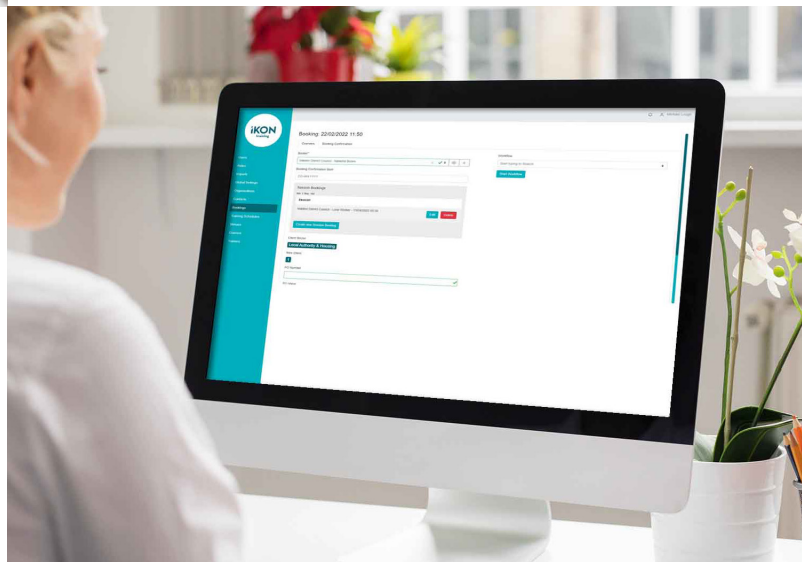
The Customer

IKON Training is a dynamic and successful business specialising in conflict resolution and conflict management training for organisations whose employees operate in challenging work environments.

Based in the East of England, IKON offers both face-to-face and live remote training solutions for organisations across the UK and boasts a client base of over 40 NHS Trusts and healthcare providers and numerous local authorities and private sector businesses.

Their Pain

Each training solution IKON provides is tailored to the client's specific requirements. This means there is inevitable complexity and variety in the way they design and deliver training.

As a result, their management and delivery processes were very labour intensive, and off-the-shelf training software was unable to effectively manage this complexity and deliver the efficiency needed to support their growth ambitions.

Our Solution

Being both modular and highly configurable, Flight was the ideal solution. IKON was able to define the challenges around their operational process. Flight was then configured to deliver the functionality and workflow to fulfil the business's specific needs.

It also meant IKON could start simple and derive early benefits from the system, adding further functionality once the team was comfortable using the software. IKON continues to enhance and adapt their system, allowing it to evolve and support their growing business.

blue wren

Training Management Software
IKON Training

A Training Management System that has delivered significant time-savings and productivity improvements.

Key Features

Automated client journey from booking through to scheduling, delivery and renewals

Flexible course templates allowing IKON to rapidly bespoke training for individual clients

Full client and delegate record with reminders, order history and document uploads

Training schedule with flexible calendar views and a trainer portal

Custom certificates, email templates, attendee registers, joining instructions and automated delegate feedback

Integration with 3rd party systems via API including Xero

iKON training

Impact

"We wanted to spend more time talking to our team, clients and delegates and less time entering the same information into separate systems and spreadsheets.

Blue Wren has worked with us to build a bespoke training management platform to enhance our business processes while enabling us to work smarter with a scalable solution to help achieve our goals."

Louise Ballard, Operations Director

Want to know more about our Training Management Software?

Get in touch or book a free demo

Call: **01772 920 777**   Email: **hello@bluewren.co.uk**

blue wren

Blue Wren Ltd,
15 Ribblesdale Place,
Winckley Square,
Preston, PR1 3NA

www.bluewren.co.uk